

DISABILITY RIGHTS LOUISIANA BASICS

Disability Rights Louisiana (DRLA) is a statewide non-profit agency providing **FREE** legal services to people with disabilities and seniors.

WHAT IS DISABILITY RIGHTS LOUISIANA?

Disability Rights Louisiana (DRLA) is the state's protection and advocacy system. Disability Rights Louisiana protects, empowers, and advocates for people with disabilities and seniors.



WHAT DO WE DO?

Disability Rights Louisiana provides 6 types of assistance:

- **Information and Referral**
- **Legal Assistance**
- **Systems Advocacy**
- **Outreach and Training**
- **Legislative Information and Education**
- **Investigations of Abuse and Neglect**

WHO DO WE SERVE?

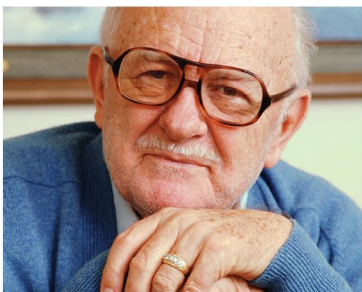
Disability Rights Louisiana serves people with physical, mental, and intellectual disabilities. We also serve people over age 60 without disabilities who reside in Orleans Parish.

HOW TO REQUEST HELP

Call or email. Be sure to include your name, the client's name (if different from your name), and a telephone number where you can be reached during business hours.

WHAT HAPPENS NEXT?

Within 1-2 business days, an Intake Specialist will call you to discuss the problem in more detail. If telephone communication is difficult, staff can visit in person or conduct the intake via email. If the issue fits within our priorities, the Intake Specialist will make a referral to a member of the legal team. You will be contacted within 2 weeks. If DRLA cannot help, the Intake Specialist will provide any information possible and make referrals to other organizations that may be able to help.



HOW DOES DISABILITY RIGHTS LOUISIANA CHOOSE WHETHER TO TAKE A CASE?

Disability Rights Louisiana has the resources to serve a limited number of clients. In all cases accepted for legal representation, the issue in question must be directly related to the individual's disability or age. In deciding whether we can provide legal representation, we also consider whether the problem falls within one of DRLA's priority areas, the merits of the claim, and the availability of DRLA resources.

IS THERE A CHARGE FOR SERVICES?

No. All services provided by Disability Rights Louisiana are free.

ARE THERE INCOME REQUIREMENTS?

No. Disability Rights Louisiana may provide services to any individual with a disability or senior regardless of income.

DOES DISABILITY RIGHTS LOUISIANA PROVIDE SERVICES FOR FRIENDS / FAMILY MEMBERS OF PEOPLE WITH DISABILITIES?

The staff of Disability Rights Louisiana believes that all people, regardless of disability, should experience the highest degree of self-determination possible. Family members, friends, or professionals can call to tell us that an individual may need help from DRLA. However, our client is the person with the disability or senior and we must honor his or her wishes.



WE MAY BE ABLE TO ASSIST WITH THE FOLLOWING ISSUES

- Revocation of interdictions, limitation of interdictions
- Discrimination in employment and employment/benefits planning
- Protection of rights of people with disabilities in institutions
- Voting rights including polling place accessibility
- Investigations of death or systemic issues of abuse or neglect in institutions
- Access to home and community based services
- Discrimination in housing, government services or public accommodations
- Medicaid services, including Bayou Health and mental and behavioral health services
- Nursing homes
- Vocational rehabilitation
- Assistive technology issues
- Special education

If you need help or have questions about how Disability Rights LA serves people with disabilities, call or email us.

TOLL-FREE 1-800-960-7705 (Voice or Via Relay)
8325 Oak St • New Orleans LA 70118

<http://www.disabilityrightsla.org/> • info@disabilityrightsla.org
<http://www.facebook.com/disabilityrightsla>

To request services in Vietnamese, call 1-800-960-7705, extension 4.
Để đòi hỏi những công tác (dịch vụ) bằng tiếng Việt, xin gọi 1-800-960-7705, mở rộng 4.

For information in Spanish, please call 1-800-960-7705, ext. 3.
Para información en español por favor llame 1-800-960-7705, ext.3

Serving Louisianians, statewide