



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: April 20, 2020
TO: Medicaid Providers
FROM: Louisiana Medicaid
SUBJECT: Medicaid Eligibility During COVID-19 Public Health Emergency

Under the Families First Coronavirus Response Act, current Medicaid members will not lose coverage during the COVID-19 public health emergency for any reason other than death, permanently moving out of state, or requesting an end to their coverage.

If a member receives a letter saying their coverage will end on April 30, 2020, they will receive another notice letting them know their coverage will continue. It may take a few days for the second letter to arrive.

Additionally, please be aware that any income from federal stimulus checks or additional unemployment benefits under the CARES Act related to COVID-19 won't affect Medicaid eligibility.

Medicaid members can check their case status online at MyMedicaid.la.gov or by calling Medicaid Customer Service at 1-888-342-6207.