

# MEDICAID

## Timeline for requesting an appeal on Medicaid decisions extended

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April 09, 2020

Due to the COVID-19 public health emergency, the timeline for appealing Medicaid decisions has been extended. You may ask for a fair hearing up to 120 days from the date at the top of your decision letter. This extension applies to all decision letters dated March 1, 2020 or later.

There are several ways to request an appeal. You can write the reason you disagree with the decision on the back of the decision letter and then mail or fax it to Medicaid as directed on the letter. You can also fax the decision letter to the Division of Administrative Law at 225-219-9823 or mail it to the Division of Administrative Law, Department of Health Section, P. O. Box 4189, Baton Rouge, LA 70821-4183. You can request an appeal by phone by calling Medicaid Customer Service at 1-888-342-6207 or the Division of Administrative Law at 225-342-5800.