



COMMUNITY LIVING OMBUDSMAN PROGRAM (CLOP)

Disability Rights Louisiana (DRLA) is a statewide non-profit agency providing FREE legal services, advocacy, and other supports to people with disabilities of all ages..

CLOP provides free services to persons residing in facilities for individuals with developmental disabilities.

ELIGIBILITY

To be eligible for CLOP services, an individual must reside in a residential facility for individuals with developmental disabilities (an ICF/DD) that is funded through the state but privately operated (this includes most group and community homes and some larger facilities).

SERVICES

Information and Referral

- Provide information on rights and resources.
- Refer to other DRLA programs; adult and child protective services; provider and other agencies; family, consumer and advocacy groups.

Systems Advocacy

- Identify system-wide problems and make recommendations to provider agencies and state regulators to improve service delivery.

Individual Case Advocacy

- Assist residents and families with complaints and requests regarding abuse, neglect, rights protection, services, service setting, and quality of life issues.

This program is authorized by state law and is funded through the state Office of the Attorney General, Civil Division.

If you need help or have questions about Disability Rights Louisiana, call or visit us online:

TOLL-FREE: 1-800-960-7705
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